

## Show and Tell

As part of their work on the Workday ERP project, the team members from the colleges are finishing up their latest round of testing and preparing to undertake Customer Confirmation Sessions. These sessions provide the team members an opportunity to show off what they've been working on and demonstrate how the new system works. A lot of practice and preparation goes into these sessions, and some members of our campus communities may be invited to watch and get a sneak-peek of what's happening.



These sessions will allow the teams to confirm that the system is operating the way they intended and to prepare for the next "tenant build" with more data and more process refinements.

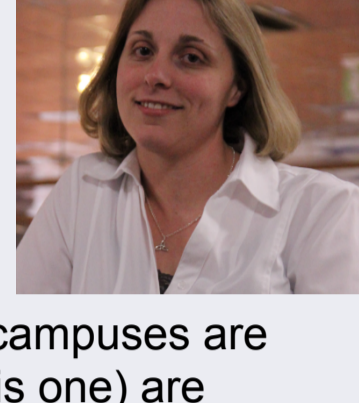
## Helpdesk Support



To ensure employees receive the assistance they need, help / support desk colleagues will be appointed at each college. These individuals will be specially trained and supported by the CHES Support Desk to provide information, support, and troubleshooting when we go live with Workday. For questions related to the CHES Support Desk, please reach out to Mike Russell at [mike.russell@ches.edu](mailto:mike.russell@ches.edu).

## Meet the CHES and Workday Team

**Mindy Watson**  
CHES Strategic Change Officer



Mindy manages the organizational change management (OCM) efforts for the Workday ERP, SIS, and other project implementations. She and the OCM Workstream work to ensure that the project teams are working well together, that all those at our campuses are prepared for go-live, and that communications (like this one) are informative and fun.

*Fun Fact about Mindy:* She loves (almost) all things outdoors (sand need not apply). When not at her keyboard, you'll find her coaching t-ball and softball, hitting the ski slopes, hiking, fly fishing, kayaking, and roasting marshmallows over an open fire.

## Make a Difference – Be a Change Agent

The Change Agent network of faculty and staff are ambassadors for the Workday project, keeping everyone informed about implementing the new technology. There are four upcoming Change Agent meetings before go-live. We'll focus on how the new platform will impact employees in Human Resources, Finance, Payroll, and Training. To attend the meetings and learn how being a Change Agent connects you with the project and your colleagues, [join the network today](#). Our next meeting will be Aug. 3rd at 1pm.

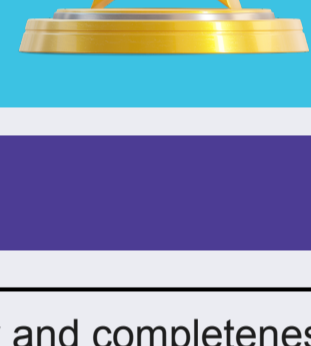


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## CHES Superstars

CHES Superstars are members of the Implementation Team who are recognized based on CHES Values: Collaboration, Honesty, Equity, Sustainability, Student Success or as an overall CHES Superstar.

Trish Heaton, CHES



## What's Happening?

June 20 - July 14, 2023	Unit Testing	Testing the accuracy and completeness of configuration in Workday to ensure alignment to each college's requirements.
July 17 - 28, 2023*	Customer Confirmation Sessions	A walkthrough of the system configurations of business processes that have been built.
July 25, 10am	Coffee with Kathy	An opportunity for all Wave 2 school employees to meet in an open forum with CHES CEO, Kathy Ulibarri.
Aug. 3, 2023, 1pm	Change Agent Meeting #2	A focus on Workday and Human Resources (HCM).
Sept. 5 - Oct. 13, 2023*	End-to-End Testing	Testing the flow of end-to-end processes supported in Workday to validate data, functionality, usability, and security
Sept. 2023	User Readiness Review	Select individuals view and interact with Workday while testing/providing feedback on training material drafts.
Sept. 18 - Oct. 27, 2023*	Payroll Parallel Testing	Testing all payroll processes in legacy systems and Workday to ensure everyone will be paid correctly and on time starting in Jan.
Nov. 26 - Dec. 1, 2023	Gold Build Tenant	Begin the final tenant build for the ERP implementation.
Nov. 2023-Jan. 2024	Employee Training	Launch role-based training to all employees to ensure each person has a successful experience.
Nov. 3 - Dec. 8, 2023	Move to Production	Data and processes will move from various places to their new home in our version of Workday.
Dec. 18, 2023	Go-Live	Workday goes live for all employees for use after winter break.
Dec. 2023 - Feb. 2024	Stabilization Stage	Ensures any bumps from the transition are smoothed out as quickly as possible.
Jan. 2024	Go-Live Celebration	Celebrate all the hard work of our employees. More information to come as the date gets closer.



Collaborative for Higher Education Shared Services (CHES) and Wave 2 ERP

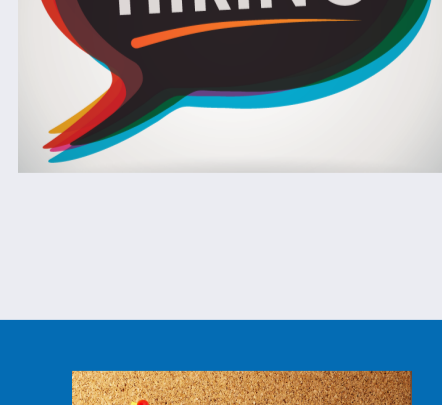
*Questions? Concerns? Suggestions?*

Join an informal chat with CHES CEO, Kathy Ulibarri.

THIS Tuesday, July 25, 10:00 am.

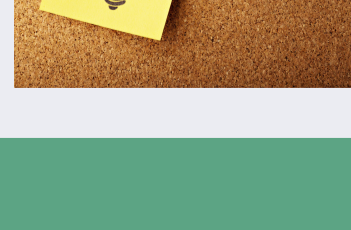
## CHES Job Opportunities

Senior Program Manager  
Technical Project Manager  
Implementation Project Manager



Click [HERE](#) for job description and application information.

## Feedback



Fill out the online feedback form [HERE](#) to let us know how you think it's going.

## Contact CHES

Mindy Watson, CHES Strategic Change Officer  
[mindy.watson@ches.edu](mailto:mindy.watson@ches.edu)

The CHES Connection provides news about CHES and our Workday Enterprise Resource Planning and Student Information System projects. Please share.

CHES, the Collaborative for Higher Education Shared Services, is a nonprofit comprised of member colleges that employ a unique approach to transform the student experience and streamline administrative operations through state-of-the-art technologies. *Mission: All Together* is the CHES initiative to launch Workday.