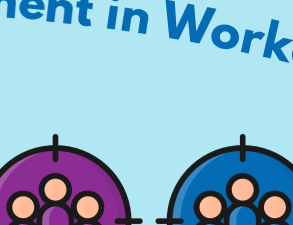
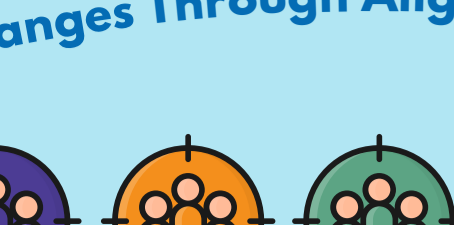
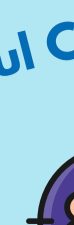
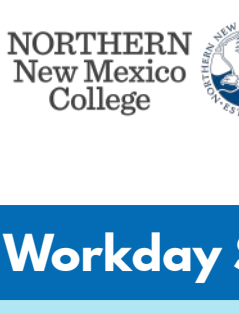


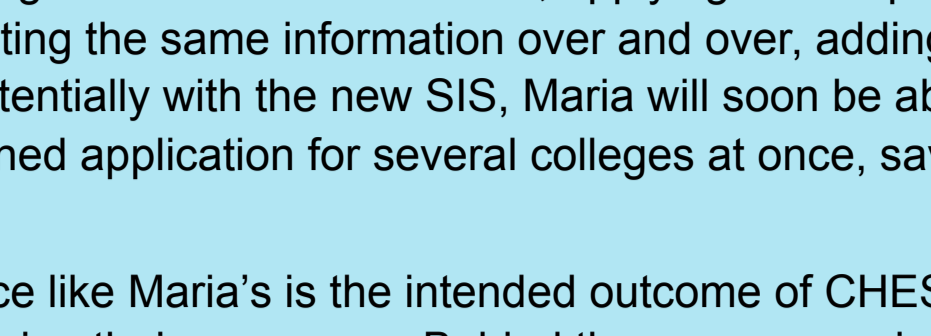
CHESS Connection



September 2024, Issue 2

Workday Student (SIS): Alignment

Meaningful Changes Through Alignment in Workday Student



The new Student Information System (SIS) is not just about improving processes—it's about making a meaningful difference in the lives of students and staff through alignment. By making processes the same or similar across CHESS member colleges, we will simplify the student experience, reduce confusion for staff, and enhance cross-college collaboration.

The vision is for someone like Maria, a first-generation college student who is juggling work and school. Before, applying to multiple colleges meant repeating the same information over and over, adding to her stress. However, potentially with the new SIS, Maria will soon be able to fill out one streamlined application for several colleges at once, saving her time and energy.

An experience like Maria's is the intended outcome of CHESS member colleges aligning their processes. Behind the scenes, our implementation teams are collaborating to align similar processes across colleges. By aligning how we track key details like high school records or transfer credits, we are reducing the burden of duplicate data entry on staff, freeing up their time to focus on what truly matters—**helping students succeed.**

MISSION: ALL TOGETHER

The SIS Vision: Enhancing Clarity and Ease of Billing and Payment Processes

Our Presidents' Vision for SIS (Continued):

We are excited to continue our featured section on the Student Information System Visioning for CHESS. This week, we highlight the Vision for Student Accounts and the Business Office.

The CHESS Presidents envision enhancing the student experience by providing a streamlined payment process with understandable electronic invoices. Such an intended experience for students would include clear invoicing for a change in billing and ease of use for payment processes. They also intend to enhance the security of smartphone and tablet payment processes and unified student billing if they take a course at another CHESS institution. Along with these advancements for students, the CHESS Presidents imagine unified, detailed invoicing and payments for credit and non-credit courses combined, as well as direct payment of eligible bookstore charges through financial aid.

In addition to enhancing the student experience, the CHESS Presidents picture Workday Student providing administrative ease for the business office. They imagine the new system supporting unique tuition and fee payment programs offered by CHESS member colleges. Intended advancements in payment processes include ease and flexibility to establish third-party payers that support sponsorship of an individual or group of students.

Through Workday Student, our students will have a clear billing and payment process that will be accessible. This will free them up for their learning journey and their pursuit of academic goals.



[Click Here to Learn More About SIS Visioning](#)

The Next Workday Release is Almost Here!

The next Workday Release is almost here! Beginning Saturday, September 21st, be on the lookout for upcoming changes.

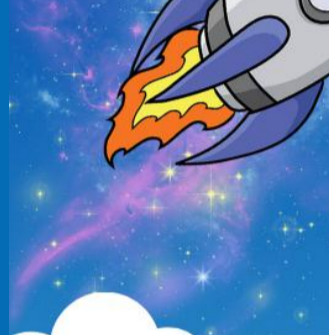
Managing benefits in Workday is about to get an updated look. A new card framework will provide a quick-glance view that is consistent throughout Benefits on both desktop and mobile devices. The functionality will remain the same.

Managing Your Benefits

The following locations will change from the grid view to a new card format:

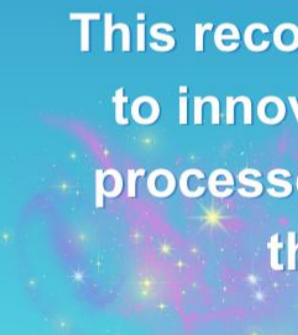
- The Benefit Election tab in the Benefits and Pay Hub.
- The Benefits tab in your Profile.
- The Current Benefit Elections page, when you select "Benefits > View My Current Benefit Elections" from the related actions menu of your Profile.

The grid view will still be able available for viewing, printing, or downloading as a spreadsheet.



The Workday Assistant Chatbot

Workday is simplifying this experience and guiding users to the search bar as a central place to ask questions and get support - the chat assistant in the bottom right corner will no longer appear, and the Workday Assistant chatbot will be invoked only through the chat icon in the upper right corner.

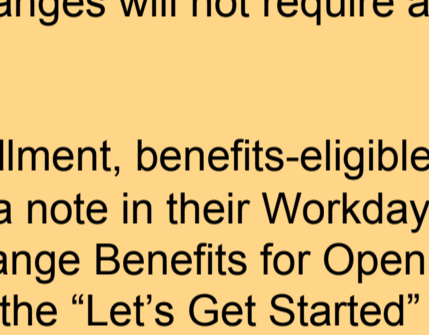


This new functionality will help users find what they're looking for by providing one central place to search and get support.

Workday Learning Update

(CNM and SFCC only)

Workday delivers a new "My Team's Learning Assignments" standard report, to help managers track the learning content assigned to their teams. This change enables managers to proactively monitor their team's learning assignments and progress to ensure timely completion.

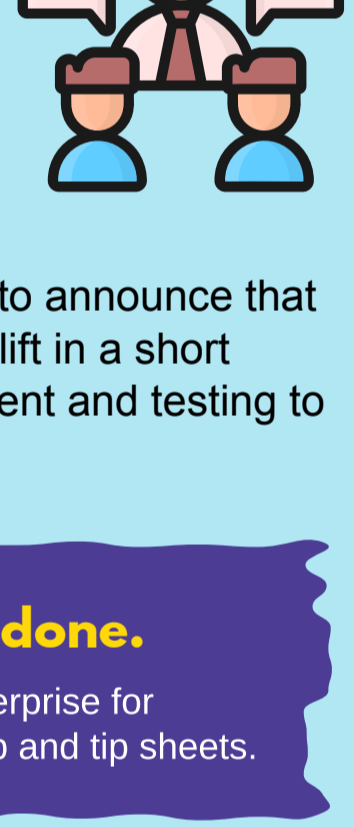


For more information about this new report, check out this updated tip sheet.

[WORKDAY LEARNING FOR MANAGERS](#)

Workday ERP News: Open Enrollment in Workday is On the Way!

Central New Mexico Community College and Santa Fe Community College went live with Workday Learning, an employee learning management system, earlier this spring. This Summer, CNM sought to expand their utilization of Workday Learning to include their contract employees and others.



With assistance from CHESS and Workday, we are excited to announce that **Extended Enterprise is now Live for CNM!** This was a large lift in a short amount of time, and the team worked diligently in development and testing to make it into the production environment ahead of schedule.

Congratulations, Team! Job well done. Visit [CHESS.edu](#) for tip sheets about Extended Enterprise for Workday Learning. Select the Workday Learning tab and tip sheets.

CHESS Superstars

Congratulations to Our Newest CHESS Superstars!

CHESS Superstars Pamela Garcia, Melissa Black, Angel Garcia, and Alicia Rendon received Collaboration Awards for their work on **Workday Extended Enterprise for Learning.**

Workstream Lead Travis Thompson stated, "Pamela Garcia has demonstrated exceptional leadership as Testing Lead, guiding our team through the testing with expertise and dedication. Her commitment has been pivotal to our success. Angel Garcia and Melissa Black have shown outstanding skill, patience, and diligence as testers, ensuring our quality standards remain impeccable. Their hard work and attention to detail have not gone unnoticed, we could not have met our project go live early without all their time and focus. Alicia Rendon's project management during the Workday Learning implementation has been nothing short of stellar. Her organization and support were crucial to the project's success. Thank you all for your incredible contributions and dedication. Your collaborative efforts and inspirational focus on student success are deeply appreciated and truly deserving of this recognition and so much more! Now, we can offer training to contractors, interns, etc. all thanks to the amazing work of this team."

Jessika Smith (LCC) and Seth Schader (LCC) have received Collaboration Awards for their dedication, positive attitude, and contributions to moving LCC and the Financial Aid implementation team forward in the Workday Student project.

Kari Smith (CCC) received a Collaboration Award for her eagerness to contribute to testing while taking on many tasks across the Data Conversion implementation team in the Workday Student project.

CHESS Superstars are members of the Implementation Team who are recognized based on CHESS Values: Collaboration, Honesty, Equity, Sustainability, and Student Success.

Meet Our Newest CHESS Employee!



Antoinette Barela
CHESS Test Coordinator

Antoinette joined the CHESS team on September 9th, 2024

HAVE YOU HEARD THE GOOD NEWS?

WST (WORKDAY SUPPORT TEAM) HAS A NEW NAME
WST's new name is: **ESS (ENTERPRISE SYSTEMS & SUPPORT)**



We're excited to share that the Workday Support Team (WST) has officially been renamed "Enterprise Systems & Support (ESS)". This new name better captures our expanded role in supporting all enterprise systems across the CHESS organization, not just Workday.

As ESS, our commitment to providing you with top-notch support remains the same, but our focus includes the wider range of systems critical to our CHESS operations.

Quick Access to the Technology Support Hub

Check out the new **Technology Support Hub** located within the Member Hub on the CHESS website. The new pull-down menus and sub-menus will get you directly to the right information. Use the buttons below to get the information you need most!



SERVICE REQUEST HUB

- Create a New Service Request Ticket
- Follow Up on a Service Request

- Scheduled Maintenance
- Tenant Management
- Current Outages (Coming Soon)

TENANT INFORMATION HUB

- Top Reports by Functional Area
- Reporting Tips & Tricks

REPORTING HUB

- RFC (Request For Change) Process
- Change Board

RFC (REQUEST FOR CHANGE) PROCESS

CHESS Job Openings

We're seeking a **Network & Computer Systems Administrator**

Visit [CHESS.edu](#) for detailed information on these positions.

We're seeking a **Workday Technical Analyst**

Questions? Concerns? Suggestions?

Coffee with Kathy is an informal chat with Kathy Ulibarri, CHESS CEO, about current Workday projects and any other CHESS questions you might have.

Please save the date!

The next session will be September 24th, 2024 at 10 AM MDT.

[Click here to join Coffee with Kathy](#)

Contact CHESS

Do you have any questions? Do you have suggestions for new stories?

CONTACT:

Karen Grandinetti
CHESS Communications
karen.grandinetti@chess.edu

The CHESS Connection provides news about CHESS and our Workday Enterprise Resource Planning and Student Information System projects. Please feel free to share.

CHESS, the Collaborative for Higher Education Shared Services, is a nonprofit comprised of member colleges that employ a unique approach to transform the student experience and streamline administrative operations through state-of-the-art technologies. *Mission: All Together* is the CHESS initiative to launch Workday.