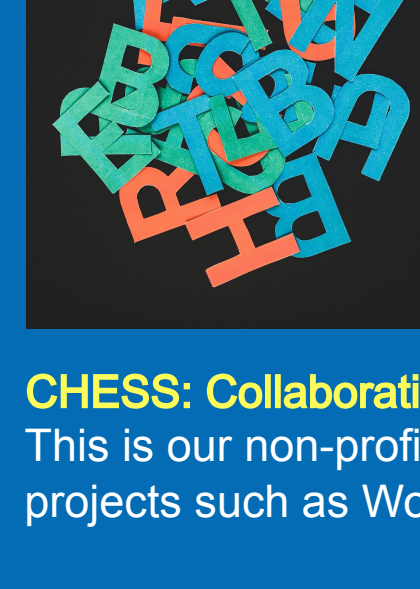


Adoption Survey

There's still time (and you only need five minutes) to fill out the last Workday adoption survey. It will remain open through May 2 at 5:00 p.m. Your input is valuable and will help us develop further training and communications, identify what's working well, and be more responsive to your needs.

It's Acronym Mania! - Part 1



As we prepare to embark on the next Workday implementation, we thought it would be fun to kick things off with some acronyms. Hold onto your hats, while a few of these acronyms will be familiar carry-overs from the ERP (oops, that's an acronym!), we will be introducing new ones in this series over the next several issues.

CHESS: Collaborative for Higher Education Shared Services

This is our non-profit collaborative that allows us to work together on projects such as Workday implementation.

ERP: Enterprise Resource Planning

Our familiar phrase for the HCM, Payroll, and Finance modules of Workday.

SIS: Student Information System

Also referred to as "Student," this platform includes recruitment, admissions, advising, curriculum management, financial aid, student financials, student records, and course scheduling.

HCM: Human Capital Management

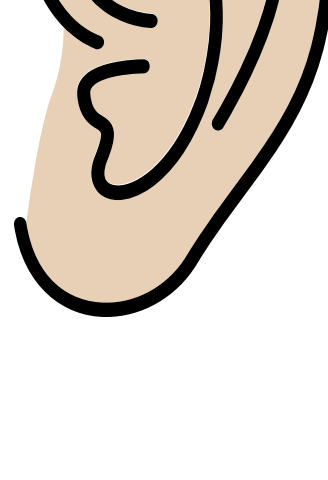
The unification of human resources, benefits, talent management, payroll, time and attendance, as well as recruitment.

PMO: Project Management Office

This is the collective name for our Project Managers who will help keep all the teams on track, completing tasks on schedule.

You Asked, We Listened: Support

Where do you go for Workday Support? The first step is through your college's Help/Service Desk. Any and all requests are welcome. Each college will work with their internal functional experts to give their best effort to answer questions, resolve challenges, and complete requests. If needed, your request will be forwarded to the CHESS Service Desk for resolution.



How to create a service request at your college:

Central New Mexico Community College
supportservices@cnm.edu

Clovis Community College
helpdesk@clovis.edu

Northern New Mexico Community College
nmc.zendesk.com/hc/en-us/requests/new or on the ITS Services webpage on nmc.edu

Santa Fe Community College
oit-services-support@sfcc.edu

Did you know there are regularly scheduled windows for Workday maintenance? You can view the **2023 Maintenance Schedule** [HERE](#).

Does Training Have You Covered?



Unmet needs and new discoveries could mean that more training is necessary in your area. Please reach out to the main Training contact at your college if you or your department run into a consistent call for help with a Workday process. We are happy to assess if training is already available or if new training needs to be developed or provided.

Central New Mexico Community College
Travis Thompson
tthompson59@cnm.edu

Clovis Community College
Rachel Page
paper@clovis.edu

Northern New Mexico College
Analise Lopez
analise.lopez@nmc.edu

Santa Fe Community College
Kita Bass
kita.bass@sfcc.edu

What's Happening with SIS (Student)?

In case you missed it, we produced a Kickoff "Lite" video that includes a brief introduction to CHESS, visioning highlights, Workday's description of the work that's going to happen this summer and beyond, and next steps. Keep your eye out for a full implementation kickoff this Fall. Click the image below to watch.



Current through June 2023	Pre-Plan Stage	A stage to evaluate lessons learned from the ERP, define the governance structure, understand alignment intent and decisions, design team structures and roles/responsibilities.
May-June 2023	DPN (Deployment Prep Navigator)	College teams prepare for the Plan Stage through information gathering exercises that include guided questions and customer information workbooks.
June-Sept. 2023	Plan Stage	A stage to hold discovery sessions; train work streams; kick off security, data conversion, integrations, and reporting; start customer readiness reviews; and build the foundation tenant.
Fall 2023	Official Kickoff Celebration	Our opportunity to come together as all member colleges celebrate the kickoff of the architect (configuration) stage.

We Want to Hear from You

If you have feedback about the Workday ERP (Finance/HR/ Payroll), please fill out the online form [HERE](#) to let us know how you think it's going.

For feedback about Workday SIS (Student), fill out the online feedback form [HERE](#) with your thoughts and questions about the upcoming implementation.



CHESS Job Opportunity



Senior Program Manager

Click [HERE](#) for job description and application information.

Welcome CHESS New Hires



Jason Gomez, Executive Assistant

Jason provides organizational support to the CHESS CEO and COO, including the coordination, oversight, and performance of a wide variety of administrative and confidential tasks.

Clara Iyere, Technical Project Manager

As part of the CHESS Project Management Team, Clara oversees the Technical Workstream for Student and also leads the Data Conversion team.



Kandis Martinez, Implementation Project Manager

As part of the CHESS Project Management Team, Kandis works with Clara on the Technical Workstream for Student overseeing the Integrations, Security, and Reporting teams.

Contact Us:

Mindy Watson, Strategic Change Officer
mindy.watson@chess.edu

Daphne Welp, Communications Specialist
daphne.welp@chess.edu

The CHESS Connection provides news about CHESS and our Workday Enterprise Resource Planning and Student Information System projects. Please share.

CHESS, the Collaborative for Higher Education Shared Services, is a nonprofit comprised of member colleges that employ a unique approach to transform the student experience and streamline administrative operations through state-of-the-art technologies. Mission: All Together is the CHESS initiative to launch Workday.